

Most common fundraising queries.

1. How do I edit/ login to my fundraising page?

- Login (top right hand corner)
- Click on 'Edit this Supporter page'

2. How do I add an offline donation?

- Login to your page
- Click on "add offline donation" on the right hand side

3. I want a multi challenge page

- Contact the fundraising team on 01483 741430 or fundraising@walkthewalk.org

4. I am part of a team and we want to fundraise on one fundraising page

- Use one of the individual pages as a team page
- The whole team sends out that individual link

5. I can't set up my online fundraising page OR a cog appears when I try to activate my page

- If someone else registered for you, you have to create a WTW account.
- Click the activation link found in the confirmation email and follow link (top of the page) to create WTW account BEFORE carrying on to activate your EDH page.
- If you have an EDH account from previous years, you should request a new password.
- If this doesn't work email support@walkthewalk.org

If you are seeing a whirling cog in your account when logged in

- Follow the "manage my registration" button, where you can then click on the fundraising page.
- If the "manage my registration" button and the "manage my fundraising page" button is greyed out, email support@walkthewalk.org

6. What do I do with the cash raised?

- Bank the money into your own account
- Then, either pay it to your online fundraising page
- OR pay via the phone to the Finance team and send us the sponsorship form
- OR send us a cheque payable to "Walk the Walk Worldwide" (write your name on the back of it) and send to the address below together with the sponsorship form saying which event it is for.
 - Walk the Walk, 6 Genesis Business Park, Albert Drive, Woking, GU21 5RW